

2017 VOLUNTEER INFORMATION:



Volunteer Admittance:

- Volunteers must have a wristband to enter the festival, both on and off duty. A volunteer t-shirt alone will **not** admit a volunteer to the festival.
- **No alcohol or weapons** are allowed, there may be spot searches of bags when entering through Weddle Bridge.
- **Weddle Bridge entry** is EXCLUSIVELY FOR FESTIVAL VOLUNTEERS. Volunteers may enter through Weddle Bridge with small children (6 & under), but children (7-12) must have a paid admission wrist band. Volunteers may NOT enter with a spouse and/or children (age 13 and up). The spouse and older children must enter through the front gate. Volunteers bringing young children must have someone inside the grounds to watch over their children while they are working.

While on duty:

- **Plan** on working a minimum of three six-hour shifts or the equivalent as determined by Jamboree management
- **Wear** Jamboree uniform shirt (provided by your supervisor), **comfortable shoes** (flip-flops and sandals not recommended), clean comfortable slacks/jeans, capris, or conservative shorts, in a solid color, **No Cut-offs** or short-shorts.
- **SHIRT ALTERATIONS ARE STRICTLY PROHIBITED EVENT WEEKEND!** (feel free to make any adjustments desired after the Jamboree). Altering your volunteer shirt can result in dismissal from the event.
- **Be prepared** for changing weather: bring raingear if it looks like rain, layers for cooler weather, sunscreen, lip balm, sunglasses, fanny pack, and a flashlight.
- **Act** in a positive professional manner, no swearing or foul language, remember you are representing the Oregon Jamboree.
- **Refer** issues needing special attention to your supervisor, please do not try to intervene in any conflict situations.
- **Questions** you cannot answer or a situation you cannot resolve - refer to your supervisor or a crowd management volunteer in your area.
- **Primary focus** – is your volunteer job, not the performances. If you want to see a specific show, please make arrangements with your supervisor.
- **Volunteers Meals** - You **must** have a valid meal ticket, have a volunteer wristband on and **BE ON DUTY** to utilize the volunteer meals. Your Team Leader/Supervisor will coordinate breaks. No family members of volunteers are allowed at Volunteer Hospitality.
- **Volunteers must not consume alcoholic beverages during their assignments.**

Parking:

- **Volunteer parking** - a parking pass (from your supervisor) will provide entrance to the parking areas.
- **Parking spaces** are first-come, first- served - the pass does NOT guarantee a parking space.
- **Parking Team** volunteers are available to direct parking.

Check-in:

- **FIRST DAY ONLY** - check in at the Volunteer Tent in Sankey Park where you will receive your volunteer wristband. After checking in proceed to your assigned area and check in with your supervisor.
- **DAYS TWO AND THREE** - check in with your supervisor, not the Volunteer Tent

WHAT TO EXPECT

Before Gates Open:

- Hundreds of patrons line up along 18th Avenue.
- Shuttle buses drop off patrons from the campgrounds on 18th Avenue.
- About an hour before the gates open, crowd management sweeps the concert grounds to make sure only authorized people are present

When Gates Open:

- Be in your assigned area
- Shortly after the front gate opens and patrons are on the grounds, volunteers with chairs will be allowed to enter from Weddle Bridge. See Chair Rules document.
- There is a NO RUN policy for the safety of patrons and volunteers within the event venue.

During the Day:

- Many questions from patrons
- Long lines at the vendor booths between acts

After Dark:

- Cooler temps – you may wear something under your uniform or you may wear a Jamboree sweatshirt if you have one. (Visit the Merchandise area to purchase a Jamboree sweatshirt).
- A flashlight is recommended for those volunteers working in the audience.
- Attendance is highest at night, so expect more activity, more crowd noise and excitement.
- At the end of the last act there will be a mass exodus at the vendor gate, the bridge/Sankey Park and especially the front gate.

Where Do I Go When I Complete My Assignment?

- Volunteers should check in with their supervisor at the end of their shifts.
- When your assignment is completed, please change from your volunteer shirt to enjoy the festival as a member of the public. Remember your volunteer shirt means you are on duty.

What if I am Unable to Fulfill My Volunteer Commitment?

- In the case of an emergency, contact your supervisor or call the Jamboree office number (541-367-8800) as that will be answered at the event. Let us know as soon as possible in order for us to find a replacement
- If you find your assignment is not working out, please inform your supervisor. We will try to reassign you to an area better suited for your skills and interests if a position is available

ENJOY YOURSELF! We all know festivals are fun and even better when you're a part of making it happen. This event lasts only 3 days, so please be patient and understanding when dealing with people under pressure.